

## Independent Review Entities

### Certified to Perform External Review in Kentucky

Updated 12/04/2007

Effective July 14, 2000, and in accordance with 304.17A.623 (House Bill 390), insurers doing business in Kentucky are required to establish and maintain an external review process to be used by the insurer or its designee to address disagreements between the covered person and the covered person's insurer regarding an adverse determination, and in some cases a coverage denial, made by the insurer, its designee, or a private review agent.

In accordance with 806 KAR 17:290, an insurer must request the external review from a DOI certified independent review entity (IRE) for purposes of conducting the external review. Following is a listing of the IREs certified to perform external reviews in this state. Insurers are required to use the IREs identified below for all external reviews, rotating consecutively through the listing in accordance with 806 KAR 17:290. A current listing will be maintained on the DOI website.

Upon assignment of an external review to an IRE, an insurer is required to complete an Assignment of Independent Review Entity Form and return it to the DOI within one (1) business day of IRE assignment for an expedited external review, and within three (3) business days of IRE assignment for a non-expedited external review. If you have any questions relating to this listing of the DOI's Independent External Review Program, you may contact the Utilization Review Registration and Appeals Branch at (502) 564-6088.

**IRE Certification No.: IR20000003**

**IRE Name/Address: MAXIMUS**

50 Square Drive, Suite 210  
Victor, NY 14564-1099  
Contact Name/Title: Lisa Maguire  
Telephone: 585-425-5280 Ext. 5234  
Fax #: 585-425-5296  
Website: [www.maximus.com](http://www.maximus.com)

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**IRE Certification No.: IR20000009**

**IRE Name/Address: Network Medical Review**

605 Fulton Ave, Suite 2002  
Rockford, IL 61103  
Contact Name/Title: Pam Richards  
Telephone: 1-815-964-6334 Ext. 41  
Fax#: 1-215-701-1164

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**IRE Certification No.: IR 20000005**

**IRE Name/Address: Bluegrass Health Network, Inc.**

1700 Eastpoint Parkway  
P. O. Box 23770  
Louisville, KY 40223  
Contact Name/Title: Suzanne Bass, RN, BSN, Quality Management Coordinator  
Telephone: 1-800-264-7502 or 1-502-489-6176  
Fax #: 1-502-489-6440

ADDITIONAL INFORMATION: Please call 1-800-928-1342 only for after-hours expedited external review requests, and note that the company's operator will answer this number with the name "BOHN".

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**IRE Certification No.: IR20000007**

**IRE Name/Address: CLINIX Healthcare**

3492 Snouffer Road, Suite 200

Columbus, OH 43235

Contact Name: Olga Magyar

Telephone: 1-888-840-6088

Fax #: 1-614-889-2148

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**IRE Certification No.: IR20040001**

**IRE Name/Address: MCMC**

5272 River Road, Suite 650

Bethesda, MD 20816

Contact Name/Title: Cindy Liu, RN,

Telephone: 1-301-652-1818

Fax #: 1-301-652-1250

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**IRE Certification No.: IR20070001**

**IRE Name/Address: National Medical Reviews, Inc.**

8 Neshaminy Interplex, Suite 207

Trevose, PA 19053

Contact Name/Title: June McClernon

Telephone: 1-215-352-7800, extension 110

Fax #: 1-215-352-7801

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